



RETURNS FORM

Thank you for shopping with Unze London. We are sorry you are not completely satisfied with your purchase.

Please complete below form and return your item back to us for a refund. If you wish to exchange for a different style or color, please place a new order and we will dispatch it for you right away. The order should be returned to the following address:

Unze London Ltd,
18 Plashet Plaistow London E13 0PU, United Kingdom
(Due to lockdown situation return address has been changed to the following till the 14th April.)

The order must be sent back as a single/whole order and not partially.
Please complete the following so we can process your return as soon as possible. (For full details please see our delivery/returns page)

Sales Order Number (Found on the top right corner of the invoice)	
Order Date	
Customer Name	

Please let us know the reason for returning the items.

Product Code	Size	Too Large	Too Small	Not suitable	Wrong item	Dirty / Faulty

Before returning the items, please ensure the following:

- > Shoes must be unworn and in the original box with all the packing material.
- > Complete this form and place inside the box.
- > Please ensure you wrap your parcel securely to protect the branded box. Otherwise we may deduct £15 if the box is not re-usable.

If you have any queries, please contact Customer Service on 0333 123 8693

Please write your comments/feedback in the box below:
